



CONFLICT POLICY

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1. INTRODUCTION

OneTrade is a trading name of FxStat Ltd and is authorised and regulated by the Financial Conduct Authority in the United Kingdom under FCA Firm Reference Number 537787. FxStat is a company registered in England and Wales under registered number: 07212997. Henceforth, by agreeing to the terms of OneTrade Ltd you will also be acknowledging to agree with the terms and conditions of FxStat Ltd.

The Company is committed to taking measures to recognise, supervise, examine and resolve conflicts of interest. The Company recognises that it is not possible to eliminate all sources of conflict of interest; however, safeguarding customers' welfare remains the Company's primary objective. This policy encompasses the relationships with customers and third party contacts.

We aim to establish and maintain and operate effective organisational and administrative arrangements with a view to taking all reasonable steps to prevent conflicts of interest from constituting or giving rise to a material risk of damage to the interests of our clients.

2. DEFINITION

We define a conflict of interest as being either: (i) between us and you as a customer; or (ii) between yourself and another customer where your interests are materially affected.

3. SITUATIONS

We have identified areas where a conflict of interest may arise. They include, but are not limited: (i) services in different capacities at the same time; (ii) providing advice or management; (iii) acting for more than one customer in a transaction; (iv) holding information on other customers that would affect you or them if it was disclosed; (v) receiving gifts or entertainment which could conflict with our duties to you; and (vi) employees pursuing activities or personal relationships potentially detrimental to you.

4. PROCEDURES

4.1. Our protocols are noted below and we consider them satisfactory to allow us to act without bias to prohibit damage to your interests. At all times stringent criteria to address and resolve conflicts is followed. Protocols have been developed and introduced to manage conflicts of interest. Our employees are provided with relevant training about the protocols and standards of conduct expected thereafter. Our management remain responsible for ensuring the protocols and resources are sufficient to identify and attend to a conflict as it may arise.

4.2. We maintain an internal log of conflicts that arise, listing how each conflict was monitored and any solution which was developed and applied to resolve the problem and to prevent the customer's interests from being disadvantaged. The effectiveness of our protocols is assessed by staff members who execute their duties in a wholly independent capacity.

4.3. We have in place protocols to prevent unauthorised access or inappropriate dissemination of information.

4.4. Where our functions could create an internal conflict our duty lines are kept separate and individual management and reporting structures are established. The operations functions are maintained and conducted separately from the front office functions and in both an appropriate level of qualification, expertise and supervision is applied.

5. REMUNERATION

5.1. Staff remuneration is by means of a basic salary which is not linked to the underlying performance of the Company. A remuneration committee agrees and monitors awards to achieve consistency and equitability and does not lead to conditions which may foster conflict.

5.2. Inducements from third parties are acceptable with respect to a service we provide to you if it is disclosed to you and if it is the payment of a normal fee.

5.3. Personal account dealing rules are enforced for each member of staff.

5.4. We do not prohibit our staff from receiving small gifts and minor hospitality from other parties with which we do business but only where in the opinion of a director or senior manager it is at a level that is not lavish or excessive and only where it will not impair our duty to act in the best interests of our clients or other legal or regulatory obligations.

6. RESOLUTION

1. Where we are unable to resolve a conflict of interest we will notify you formally in writing. This disclosure will permit you to evaluate whether it is appropriate to continue using our services in respect of the pertinent conflict.

2. Where we have examined the conflict of interest and its cause it may inform you of its decision not to act on your behalf if it determines no other course of action is possible.